

Our Guarantee To You

Money Back Guarantee

We want you to be completely satisfied with your decision to join us. If, for any reason you are not totally happy within 30 days from the date of your insurance effective date, I want you to write and tell us. We will cancel your policy and gladly refund the entire unused premium you paid. No questions asked and no hard feelings either. All you need to do is write "cancel" on your policy declarations page, sign, date and mail it back (we must receive it within 30 days). This offer is void if any claims have been, or are to be made under the policy, or if there were any misrepresentations made on any application.

On the other hand, if your Personal "Relax, We've Got You Covered" Protection Program from **R & R Insurance Agency** produces incredible results for you, we want you to not only write and tell us about it, but tell your friends, neighbors and family too!

Continuing Guarantee

After the first 30 days of your relationship with us, your *total and continuous satisfaction* is very important to us. So, *if you* should change your mind for any reason thereafter, we want you to write and tell us. We will cancel your policy the date we receive your letter and refund the full amount of any unused premium to you. No questions asked. All you need to do is write "*cancel as of*" (include date) on your policy, sign and mail it back to us along with your letter.

No Pressure and No Hassle Promise

Our goal is to take the hassle out of buying insurance. We want to educate you on what you are buying and let you make an informed decision from there. Since your insurance program is such an important part of your financial well being, we want you to understand completely the *coverage* you have purchased and what it will do for you. Our promise to you is that we will never hard sell you insurance, use slick sales techniques, or pressure you to make a decision that you aren't comfortable with. We even promise to tell you if you're getting a better deal with your current company!

That's Our Triple Satisfaction Guarantee

If you have any questions or comments, please call our office and speak to *Kent Richardson*. The number is (270) 234-0757. By affixing my signature below I attest that this is Our **Triple Satisfaction Guarantee**, plus our commitment to give you unparalleled service.

YOU are the reason we have a business and YOU are appreciated!

Kent Richardson

President

R & R Insurance Agency, LLC

